Help desk export

View: complaints, October 2026 · exported Nov 1, 2026, 09:14

Tickets 1–4 of 1,284

Complaints · October 2026

#48213 · Courier marked it delivered, nothing arrived

Requester	Laura Mitchell · 312-555-0188
Created at	Oct 14, 2026 09:42 · Solved · Priority: high
Order	7730412
Message	Second time the courier marked it delivered and nothing arrived. Send it to 1420 W Belmont Ave, Apt 3, Chicago, IL 60657.

#48244 · Wrong colour sent

Requester	Anna Schultz · anna.schultz@example.com
Created at	Oct 14, 2026 16:05 · Solved · Priority: normal
Order	7730977
Message	I ordered the kettle in sage green and got cream. The box label says green.

#48290 · Refund not received

Requester	Kevin Doyle · kevin.doyle@example.com
Created at	Oct 15, 2026 11:20 · Open · Priority: high
Order	7731088
Message	Refund of $349 promised on Oct 2, still not in my account.

#48317 · Courier marked it delivered, nothing arrived

Requester	Marcus Reed · 773-555-0164
Created at	Oct 17, 2026 08:31 · Pending · Priority: high
Order	7731532
Message	Tracking says left at front door at 2:10 pm. I was home all day and nobody came.